

## **DBAPlus**

The core function of every IT department is to provide accurate and timely access of company information to both employees and clients. The storage and management of that data is the single most important activity of an IT organization.

A Certified Oracle or Microsoft DBA can provide an instant increase in data reliability and accelerate access to the company's critical data. DBAs provide backup and recovery plans and ensure every transaction that is executed by a user is recorded accurately in the company's database. When the time comes for an upgrade to the database engine, having a certified DBA on hand to ensure data integrity and the operational status of the database is indispensable.

Everyone agrees that having a certified DBA on staff is essential, but those DBA skills are expensive and not needed on a full time basis. What if TechEPeople could show you how to have a certified DBA for a fraction of the traditional cost.

In addition to the DBA skills, our database professionals are also experienced systems



administrators. This means that our certified DBAs at TechEPeople can not only manage the Oracle or SQLServer database engine but the underlying operating system as well.

Imagine getting both a Certified Oracle DBA and UNIX Systems Administrator for less than the price of a full time PC tech.

For more information on this DBAPlus service offering, please give us a call at 305.673.4440. One of our DBAPlus database specialists would be more than willing to provide you with detailed information on a customized Data/OS maintenance program.

We invite you to learn more about our DBAPlus Service by reading our specifications chart on the reverse side.

<b>Features of Our DBAPlus Service</b>	Here's How You Benefit
On Demand Resource Use  Adjustable Expense Adjustable Service Level	You determine when the DBA works thereby controlling cost
	• You have complete control over the security of the data.
	<ul> <li>You decide how much support you need.</li> </ul>
	• Dial up or down the service level as required.
Increased Up-Time	• Database is monitored and tuned 24/7.
	<ul> <li>Database issues are uncovered and resolved before they become</li> </ul>
Proactive Database Tuning	problems.
Proactive Performance Monitoring Rapid Location of Bottlenecks	• System down-time reduced when problems do occur due to quicker
Rapid Problem Resolution	identification of causes.
<b>Detailed Analysis</b>	<ul> <li>Every aspect of the database is examined to determine if it is being utilized efficiently maximizing your hardware resources.</li> </ul>
Database Analysis Security Analysis SQL Code Analysis Performance vs. Safety Analysis	<ul> <li>Security holes are closed and monitored for security lapses giving you an air tight system.</li> </ul>
	<ul> <li>Frequently run SQL code is examined to ensure it uses the database resources most efficiently.</li> </ul>
	Recovery strategies are examined to ensure database disaster recovery.
Future/Capacity Planning	<ul> <li>Changes to the existing system are tested and analyzed before being put into production ensuring success of new applications.</li> </ul>
New Application Testing System Growth Projections	<ul> <li>Future growth of the database system is projected allowing you to budget system expenditures far into the future.</li> </ul>
Vendor Trained Professionals	<ul> <li>Ensures Best Practices developed by the vendor are used to standardize your database systems.</li> </ul>
Proven Methodology	Eases future maintenance of your database systems.
Adherence to Industry Standards Current Product Knowledge Anticipated Product Enhancements Certified Skill Sets	<ul> <li>Ensures that your system is prepared for the future releases of the database engine.</li> </ul>
	<ul> <li>Gives you "peace of mind" that your systems are being managed by professionals skilled in the art of database management.</li> </ul>
Specialized Services	<ul> <li>Professional upgrades ensure data and transactions are not lost in the shuffle.</li> </ul>
Database and OS Version Upgrades Operating System Tuning	<ul> <li>Establishing tight integration between OS and database systems ensures all OS resources are being used to their maximum capacity.</li> </ul>